#### How much do cakes cost?

Wedding cakes start at \$6 per serving. Undecorated side cakes start at \$4.50 per serving. Premium cake fillings and flavors are an additional .50 per serving. All cakes include three layers of cake, two layers of filling and buttercream finish with fondant. There is no extra charge for fondant.

For wedding cakes and tasting appointments, there is a minimum order of \$500.00.

#### How do I order a cake?

Whether you are ordering a wedding cake or special occasion cake, please contact one of our patisserie specialist at (773)-868-4574 or <a href="mailto:info@vanillepatisserie.com">info@vanillepatisserie.com</a>. To best serve you, please have date of event, number of servings, venue, any ideas and/or descriptions you might have for the design of your cake.

# How do I set up a wedding cake tasting appointment?

Wedding cake tastings are held in our private tasting room and are scheduled by appointment only. Please allow one hour. Tasting appointments are available at set times, Tuesday through Friday from 11 a.m. and 6 p.m. and Saturday's between 9 a.m. and 11 a.m. The tastings are arranged for servings for up to 4 people. Arrangements can be made for additional people. Additional cake servings can be prepared for an additional fee.

## What is included in a tasting appointment and how much does it cost?

Wedding tasting appointments are complimentary and include 3 flavors of cake for 4 people. Mini cakes are prepared for the tasting, made to order. Additional flavors are available for \$18 each. It is not recommended to taste more than 4 flavors. After four flavors the palate tends to get muddled. Please call 773.868.4574, email <a href="mailto:info@vanillepatisserie.com">info@vanillepatisserie.com</a> or stop by our shop at 2108 N. Clark to schedule an appointment with a cake designer. Tasting appointments are only at our 2108 N. Clark location.

# How do I set up a tasting appointment for something besides a wedding?

We only offer tasting appointments to wedding customers or for special occasions cakes that meet the \$500.00 order minimum. If you would like to order a smaller cake for a special occasion, a mini tasting cake can be ordered for pick up for \$18.

#### What about favors or sweet tables?

Vanille offers mini pastries and candies to create a luxurious and delicious sweet table as well as favors. Four types of petit fours can be sampled at your tasting appointment from our menu. Some seasonal items may not be available but we can offer you an example of the type of petit four (mini tart, macaron, etc).

### Where can I see examples of the cake designs?

There is a cake portfolio available at all of our locations and online on our website, vanillepatisserie.com.

#### Can I order a custom flavor?

Our cake menu has been crafted to thoughtfully pair our cakes and fillings to best showcase the flavors and textures. We are happy to accommodate requests to combine any of our cakes with any of our fillings from our menu or make recommendations for substitutions. We do not prepare any cakes or fillings off of the menu.

### How far in advance should I order my wedding cake?

We recommend a minimum of three months to a year for wedding cake orders.

## Why is there limited availability for cakes?

We are only accepting a limited number of orders and have a limited number of tasting appointments per week based on capacity in order to provide the best customer service and highest quality wedding and special occasion cakes. Weddings are important and we want to give such a special event the time it deserves.

## Do you offer decorated Styrofoam cakes?

Vanille takes pride in our quality and custom artistry. We feel a decorated styrofoam cake does not represent the true essence of a wedding cake. Vanille does not offer Styrofoam decorated cakes.

### Why is there a deposit?

There is a 50% deposit required to confirm all cake orders. Since we make everything from scratch, the deposit goes towards buying ingredients, creating your custom décor and guaranteeing the time needed to give you the best cake possible.

### What is fondant and why do we use it?

Fondant is an edible sugar paste and is neither gluten free nor vegan. We believe fondant has an elegant finish, requires significantly less color to be added and provides our designers with the most options for décor. Our fondant is a thin layer that can easily be removed after slicing the cake. Our custom special occasion and wedding cakes can be ordered with or without fondant.

#### Why can't I customize my side cakes?

We recognize there may be limitations with a decorated cake for your wedding or special event. We offer side cakes to address the needs of our customers to offer their guests the number of servings and flavors desired. In order to keep the cost affordable, our side cakes are standardized with three layers of cake, two layers of filling and buttercream finish and a minimum of 20 servings. Our custom special occasion and wedding cakes can be ordered with or without fondant and with different cake layers and fillings.

### Is there a discount if I order buttercream without fondant for my custom cake?

The starting price of \$6.00 per serving for our custom cakes includes time for our designers to achieve a finish that meet our standards for quality – whether fondant or buttercream. If you select a buttercream finish without fondant, the price is the same. It takes about the same amount of time to get a high quality finish with buttercream as it does to apply fondant.

# How do you address food allergies?

All cakes, fillings, and buttercreams are made and cakes are decorated in a kitchen that uses and produces products that may contain or come in contact with milk, wheat, nuts, soy and other potential food allergens. It is the customer's responsibility to notify event guests and any other necessary parties of this risk.

# What is cost of delivery for wedding cakes?

We take special care if all of cakes, but especially wedding cakes. A cake designer will accompany the delivery and set up of your wedding cake. Our base rate is \$75.00 within 10 miles of Vanille. Delivers more than 10 miles or that require additional set up time will incur additional changes based on time and/or mileage.